The eHealth Colloquium

A Week-Long Summer Course for Clinicians and Healthcare Executives on Healthcare Internet Strategies and Solutions

August 20-25, 2000

classes held

Maxwell Dworkin Hall and The Faculty Club Harvard University Cambridge, MA

conference hotel

The Inn at Harvard Cambridge, MA

sponsored by

British Healthcare Internet Association Health on the Net Foundation

Hi-Ethics

Internet Healthcare Coalition
The eHealthcare Association
The Health Technology Center

co-sponsored by

Health Affairs

registration information

www.ehc-info.com 617-742-1740 OVERVIEW

The eHealth Colloquium

A Week-Long Summer Course for Clinicians and Healthcare Executives

It is said that the Internet changes everything.

Andy Grove of Intel claims that soon "all companies will be Internet companies." John Doerr, a leading Silicon Valley venture capitalist, observes "think of this (the emergence of the Internet) as just a few milliseconds after the Big Bang. We only barely discern the laws of physics, the business models that are going to work (The Internet) helps us entertain and inform and educate and inspire and sell and make community." The transformational nature of the Internet remains strong, even with the inevitable failures and consolidations of the first generation of entrepreneurial Internet companies.

The healthcare sector lags behind other industries in adoption of the Internet. Even so, the Net is empowering consumers, transforming the patient-physician relationship, connecting plans and providers and changing forever the healthcare supply chain through e-commerce.

During this unique educational experience, you will develop the knowledge, tools and strategies to bring yourself and your institution fully into the Internet Age.

Where

The Colloquium takes place on the campus of Harvard University. Morning and afternoon classes are held in Room G115 of Maxwell Dworkin Hall, Harvard's new computer science building, funded primarily by Microsoft's Founder and Chairman, Bill Gates, III (Harvard'77) and Microsoft's President, Steve Ballmer (Harvard'77). Room G115 is uniquely constructed to offer broad band Internet access to all Colloquium participants. Lunches and discussion groups will be held at the Harvard Faculty Club.

When

Sunday, August 20 through Friday, August 25. Registration and personal computer configuration begin on Saturday, August 19 from 1:00 p.m. to 6:00 p.m., and continue on Sunday, August 20 from 9 a.m. through 5 p.m. The Colloquium commences on Sunday, August 20, with a mini-course on the basics of the healthcare Internet from 10 a.m. to 5 p.m. The Colloquium adjourns at 11:30 a.m. on Friday, August 25.

Prerequisites

Applicants must be senior clinicians, executives, innovators, entrepreneurs or advisors in healthcare. There is no requirement that enrollees have any background in the Internet. The program on Sunday, August 20, is designed to offer an overview of the Internet and the World Wide Web, and an interactive tour of the healthcare Internet. It is anticipated that enrollees will make best efforts to participate actively and fully in all sessions of the Colloquium. Each enrollee must bring a personal computer which meets minimum software requirements, at least Microsoft Internet Explorer or Netscape v.4.x, for use in the classroom.

Sponsoring Associations

The British Healthcare Internet Association (BHIA) is an individual membership association based in Great Britain which promotes the advancement of healthcare through the application of Internet technologies and the Bill of Rights of the Internet. For more information on BHIA, go to the BHIA web site at www.BHIA.org.

Health Internet Ethics (Hi-Ethics™) is an alliance of the nation's major online health information providers formed to develop an ethical code of conduct for consumers. Focusing on content, advertising, privacy issues, and commerce, Hi-Ethics is developing principles designed to ensure that consumers are provided with health information that is reliable, safe and trustworthy. For more information about Hi-Ethics™, contact Donald Kemper, Chair, at 1-800-706-9646, or go to the Hi-Ethics web site at www.Healthwise.org.

The Health on the Net Foundation (HON) is a Swiss foundation operating out of Geneva, and is one of the most well respected not-for-profit portals for medical information on the Internet. HON's mission is to guide healthcare consumers and providers to sound, reliable medical information and expertise. HON has led international efforts to improve quality medical information on the Internet through the establishment of the HON Code of Conduct (HONcode®) for healthcare websites. For more information on HON, visit the HON website at www.hon.ch.

The Internet Healthcare Coalition (the Coalition), is a 501(c)(3) association representing a broad variety of individuals and institutions interested in healthcare on the Internet. The Coalition seeks to facilitate quality healthcare resources on the Internet through informed consumers, professionals, educators and marketers, and voluntary, self-regulated initiatives. For more information about the Coalition, visit the Coalition's website at www.ihealthcoalition.net.

OVERVIEW

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The eHealthcare Association (TeHA), is a 501(c)(6) association representing healthcare Internet content, connectivity and commerce organizations. TeHA provides representation and advocacy, networking and information for its members. For more information about TeHA, contact Thomas A. Gallo, Executive Director at 804-727-6155, or go to the TeHA web site at EHealthcareAssociation.org.

The Health Technology Center (HealthTech Center) was recently established to advance the broad-scale adoption of new technologies that improve health. The non-profit, independent HealthTech Center will provide information services and analyses of public and private policies, including web-based resources profiling technologies, recommendations for payment, reimbursement and purchasing policies, and partnerships to promote access to these technologies for low-income people, communities and safety net providers. The HealthTech Center is based at the Institute for the Future in Menlo Park and San Francisco, California. For more information about the HealthTech Center, contact its President, Molly Joel Coye, M.D., M.P.H., at 650-233-9522.

Co-Sponsoring Publication

Health Affairs is a multi-disciplinary, peer-reviewed journal dedicated to the serious exploration of domestic and international health policy and system change. Health Affairs will publish a special issue on healthcare and the Internet in late 2000. For more information on Health Affairs go to www.projhope.org.

Who Should Attend

- ⇒ Senior Clinicians Engaged in Medical and Ancillary Practice
- → Trustees of Health Care Organizations
- → Healthcare Purchaser Representatives
- → Health Insurance and Health Plan Executives
- → Hospital and Health System Administrators
- → IPA and Medical Group Managers

- Healthcare Consultants, Venture Capitalists and Investment Bankers
- → Healthcare Attorneys and In House Counsel
- → Healthcare Internet Innovators and Entrepreneurs
- → Health Service Researchers and Health Policy Experts
- → Registered Nurses

What You Will Learn

- → The Basics of the Internet and the World Wide Web
- The Organization of the Healthcare Internet and Its Most Prominent Web Sites
- The Healthcare Internet and the Emergence of the Informed Consumer
- → The Economics and Finance of the Healthcare Internet
- The Role of Silicon Valley and Wall Street in Funding the Healthcare Internet Revolution
- → How the Internet Will Change the Practice of Medicine

- → The Internet's Transformation of Health Insurance and Health Plans
- → Connectivity and eCommerce—Making Integrated Healthcare Work
- → Cyberbranding Over the Internet
- Internet Strategies to Enhance Quality and Avoid Medical Errors
- → The Law, Regulation and Ethics of the Healthcare Internet
- Privacy, Data Security and HIPAA Compliance

Interactive Discussion Groups

The Colloquium luncheons at the Harvard Faculty Club will be divided into tables of ten to twelve. This approach will enhance professional networking and interactive discussions of the topics addressed by the Colloquium.

The Setting

Harvard University, the oldest institution of higher learning in the United States, was established in 1636 by a vote of the Great and General Court of the Massachusetts Bay Colony, and was named for its first benefactor, John Harvard of Charlestown, a young minister who upon his death in 1638, left his library and half of his estate to the new institution. Today, Harvard has grown to become a great undergraduate and graduate research University, with more than 18,000 degree candidates enrolled.

The eHealth Colloquium

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9:00 a.m. - 7:00 p.m. Registration and PC Configuration at The Inn at Harvard

10:00 a.m. - 5:30 p.m. Unit I

Basic Mini-Course on the Healthcare Internet

This mini-course is designed especially for the healthcare executive and clinician. It explains the basics of the Internet, including search engines and portal sites, and

offers an interactive tour of the healthcare Internet's major sites.

10:00 a.m. Introduction to Day One

Peter N. Grant, J.D., Ph.D.

Partner

Davis Wright Tremaine LLP, and

Instructor

Harvard School of Public Health

Colloquium Co-Chair

10:15 a.m. Overview of the Internet and the World Wide Web

Ronald S. Thomas, Ph.D.

Lecturer in Electronic Commerce College of Business Administration

Northeastern University, and Director, CitySource.com

12:00 noon LUNCH

1:30 p.m. The Evolution of the eHealth Space

Stan Bernard, M.D., M.B.A.

Associate Lecturer

Wharton School of Business, University of Pennsylvania, and

President, Bernard Associates

3:15 p.m. BREAK

3:30 p.m. The Healthcare Internet - Its Structure, Organization and Major Websites

Joy Barnett

President

MedEdInfo, Inc.

Joyce Flory, Ph.D.

President

Communications for Business & Health, and

Editor, Internet Healthcare Strategies

5:30 p.m. ADJOURNMENT

PROGRAM MONDAY AUGUST 21

The eHealth Colloquium

A Week-Long Summer Course for Clinicians and Healthcare Executives

8:00 a.m. Introduction to Day Two

John K. Iglehart

Founding Editor, Health Affairs, and Colloquium Co-Chair

8:15 a.m. UNIT II

The Internet Infrastructure Companies: Their Role in the Evolution of the Healthcare Internet

Rohan Coelho

Manager, New Business Development

Internet Health Division

Intel

Kathryn McTighe

Healthcare Practice Director Internet Business Solutions Group

Cisco Systems

Paul Nice, FACHE

Executive Director for Healthcare Program

Management

Oracle

Richard Noffsinger

Worldwide Healthcare Group Manager

Business Solutions Group

Microsoft

Russell Ricci, M.D.

General Manager, Global Healthcare

IBM

David M. Mack

Publisher and Editor-in-Chief Healthcare Business Magazine and eHealthcareBusiness.com

(Moderator)

10:00 a.m. BREAK

10:15 a.m. UNIT III

The Economics and Finance of the Healthcare Internet: Web Site Development and Hosting, Content Licensing, Staffing, Financial Projections, Return on Investment

John A. Eudes

President

Greystone.Net, Inc.

Thomas Hawkins, M.D., M.S.

Director, Web Development Harvard Pilgrim Health Care **Jay Toole**

National Director for Health

eCommerce

Cap Gemini Ernst & Young

12:00 noon LUNCHEON DISCUSSION GROUPS—

The Harvard Faculty Club

1:30 p.m. UNIT IV

The Role of Silicon Valley and Wall Street in Funding the Healthcare

Internet Revolution

Brian H. Dovey

General Partner

Domain Associates, L.L.C.

Stephen J. DeNelsky

Vice President

Senior Research Analyst eHealth

Credit Suisse First Boston

James C. Robinson, Ph.D.

Professor of Health Economics

School of Public Health

University of California, Berkeley

3:15 p.m. BREAK

3:30 p.m. UNIT V

The Implications of the Healthcare Internet for the Genomics Revolution,

Biotechnology and Pharmaceuticals

Peter Neupert

President and Chief Executive Officer Drugstore.com and former Vice

President, Interactive Media Group

Microsoft

Jonathan Peck

Vice President

Institute for Alternative Futures

Miles Gilburne

Senior Vice President,

Corporate Development and

Board Member, America Online, and

General Partner, The Cole Gilburne

Fund

5:15 p.m. ADJOURNMENT

6:30 – 7:30 p.m. **Re**

Reception

at the Fogg Art Museum

Harvard University

PROGRAM TUESDAY **AUGUST 22**

The eHealth Colloquium

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Introduction to Day Three 8:00 a.m.

Jeremy J. Nobel, M.D., M.P.H.

Adjunct Lecturer

Harvard School of Public Health, and Colloquium Co-Chair

UNIT VI 8:15 a.m.

> How the Internet will Change Health Insurance and Health **Plans**

Tony Miller

Chief Executive Office and Co-

Founder HealtheCare

Stephen F. Wiggins

Founder and Chief Executive Officer HealthMarket.com and Founder, and former Chief Executive Officer

Oxford Health Plan

10:00 a.m. **BREAK**

UNIT VII 10:15 a.m.

> **Healthcare Internet Connectivity** and eCommerce—Can Bricks and Clicks Replace the Bricks and Mortar of Integrated Healthcare Systems and Transform the Supply **Chain Through B-to-B** eCommerce?

Karen A. Coughlin

President and Chief Executive Officer PHS Health Plans and Foundation Health Systems, Eastern Division

Thomas Morrison

Vice President and Co-founder

Navimedix

Dennis Streveler, Ph.D.

Senior Strategist Healtheon/WebMD

LUNCHEON DISCUSSION 12:00 Noon

GROUPS-

The Harvard Faculty Club

UNIT VIII 1:30 p.m.

> The Practice of Medicine in Cyberspace—Clinical Implications of

the Healthcare Internet

Donald Bialek, M.D.

Lecturer in Management

Harvard School of Public Health

Mark Leavitt, M.D., Ph.D.

President and Chief Executive Officer

MedicaLogic/Medscape, Inc.

Warner V. Slack, M.D.

Associate Professor of Medicine and Psychiatry, and Co-President, Center for

Clinical Computing

Harvard Medical School

3:15 p.m. **BREAK**

3:30 p.m. **UNIT IX**

> Clinical Information on the Web— **Implications for Consumers and**

Practitioners

Jerome P. Kassirer, M.D.

Distinguished Professor of Medicine Tufts University School of Medicine,

and former Editor-in-Chief New England Journal of Medicine

George D. Lundberg, M.D.

Adjunct Professor

Harvard School of Public Health, Executive Vice President and Editor-in-Chief, MedicaLogic/

Medscape.com, and former Editor, Journal of the American Medical

Association

ADJOURNMENT 5:15 p.m.

8:00 p.m. **Optional Evening at the Movies**

featuring the "Pirates of Silicon Valley"

(TNT, 1998)

PROGRAM WEDNESDAY AUGUST 23

The eHealth Colloquium

A Week-Long Summer Course for Clinicians and Healthcare Executives

8:00 a.m. Introduction to Day Four

David A. Shore, Ph.D.

Associate Dean

PricewaterhouseCoopers Director, and

Executive Director, Center for Continuing Professional Education Harvard School of Public Health, and

Colloquium Co-Chair

8:15 a.m. UNIT X

Cyberbranding—A Brand New Day in Healthcare

David A. Shore, Ph.D.

Associate Dean

PricewaterhouseCoopers Director and Executive Director, Center for Continuing Professional Education Harvard School of Public Health

10:00 a.m. BREAK

10:15 a.m. UNIT XI

Case Studies on Creating Proactive Health Plan and Health System Web Sites

Patricia Simmons, M.D.

Chair, HealthOasis.com Chair, Mayo Medical Ventures Trustee, Mayo Clinic and Mayo

Foundation

Noreen Young

Director of Marketing and

Communications

Blue Cross/Blue Shield of Massachusetts

12:00 Noon LUNCHEON DISCUSSION GROUPS—

The Harvard Faculty Club

1:30 p.m. UNIT XII

Consumerism, the Empowered Patient and the Internet—The Use of Diagnostic and Therapeutic Devices

Molly Joel Coye, M.D., M.P.H.

Founder and Chief Executive Officer The Health Technology Center, and PricewaterhouseCoopers Senior Fellow,

Institute for the Future

Stephen J. Brown

Chief Executive Officer Health Hero Network

Randall Burt

President and Chief Executive Officer

Alere

Harry R. Soza

President and Chief Executive Officer

Resolution Health Strategies

3:15 p.m. BREAK

3:30 p.m. UNIT XIII

To Err is Human—Healthcare Internet Strategies in Enhancing Quality and Avoiding Medical Errors

David W. Bates, M.D., M.Sc.

Medical Director, Clinical and Quality Analysis, Partners HealthCare Systems Chief, Division of General Medicine Brigham and Women's Hospital, and Associate Professor of Medicine

Harvard Medical School

Robert A. Greenes, M.D., Ph.D.

Professor of Radiology Harvard Medical School

Professor (Medical Informatics) Harvard-MIT Division of Health

Sciences & Technology

Director, Harvard-MIT-NEMC Training Program in Medical

Informatics

5:15 p.m. ADJOURNMENT

8:00 p.m. Optional Evening at the Movies

featuring "Triumph of the Nerds" (Oregon Public Broadcasting, 1996) based on Robert X. Cringely's book, Accidental Empires: How the Boys of Silicon Valley Make Their Millions, Battle Foreign Competition, and Still Can't Get a

Date

7

PROGRAM THURSDAY AUGUST 24

The eHealth Colloquium

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8:00 a.m. Introduction to Day Five

Molly Joel Coye, M.D., M.P.H.

Founder and Chief Executive Officer The Health Technology Center, and PricewaterhouseCoopers Senior Fellow,

Institute for the Future, and Colloquium Co-Chair

8:15 a.m. UNIT XIV

Law and Regulation of the Healthcare Internet

Bruce Merlin Fried, Esq.

Partner, Shaw Pittman, and former Director, Center for Plans and Providers, Health Care Financing Administration

Keith Korenchuk, J.D., M.P.H.

Partner

Davis Wright Tremaine LLP

10:00 a.m. BREAK

10:15 a.m. UNIT XV

Privacy, Data Security and HIPAA Compliance

Donna Z. Eden, Esq.

Senior Attorney

Office of General Counsel

Health Care Financing Administration

Alan S. Goldberg, Esq.

Partner, Goulston & Storrs

Adjunct Faculty

Suffolk University School of Law, and

Past President, American Health

Lawyers Association

Sam Karp

Chief Information Officer

California HealthCare Foundation

Jonathan Zittrain, Esq.

Executive Director

Berkman Center for Internet & Society,

and Lecturer on Law Harvard Law School

12:00 Noon LUNCHEON DISCUSSION GROUPS—

The Harvard Faculty Club

1:30 p.m. UNIT XVI

Ethics of the Healthcare Internet

Mark E. Boulding, Esq.

General Counsel and Executive Vice President, Government and Regulatory Affairs, MedicaLogic/Medscape, Inc.

Timothy M. Nater, M.B.A.

Executive Director

Health on the Net Foundation

John Mack

Director, Drug Information, Mediconsult, Inc. and President, Internet Healthcare Coalition

Ahmad Risk, M.D.

Chairman, British Healthcare Internet Association, Editor, *Health Informatics Europe*, and Board Member, Internet

Healthcare Coalition

3:15 p.m. BREAK

3:30 p.m. UNIT XVII

Implications of the Healthcare Internet for Health Policy and the

Digital Divide

Ira Magaziner

President

SJS, Inc., and former Senior Advisor to the President of the United States for

Policy Development

5:15 p.m. ADJOURNMENT

8:00 p.m. **Optional Evening at the Movies**

featuring "Nerds 2.0.1.—A Brief History

of the Internet" (Oregon Public

Broadcasting, 1998)

PROGRAM FRIDAY AUGUST 25

The eHealth Colloquium

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8:00 a.m. Introduction to Day Six

Peter N. Grant, J.D., Ph.D.

Partner

Davis Wright Tremaine LLP, and

Instructor

Harvard School of Public Health

Colloquium Co-Chair

8:05 a.m. UNIT XVIII

The Future of the Healthcare Internet

Eric Brown

Research Director Healthcare eCommerce Forrester Research, Inc.

Thaddeus Grimes-Gruczka

Vice President Health Practice Cyber Dialogue

Claudine Singer

Senior Analyst Healthcare Jupiter Communications

Jacque Sokolov, M.D.

Chairman and Senior Partner Sokolov Schwab Bennett

Todd Woody

Senior Writer and Healthcare Reporter The Industry Standard

(Moderator)

9:30 a.m. BREAK

9:45 a.m. UNIT XIX

Socratic Dialogue on the Implications of the Internet for Healthcare Financing and Delivery in the United States

Arthur Miller, Esq.

Bruce Bromley Professor of Law, and Associate Director, Berkman Center for Internet and Society Harvard Law School (Facilitator)

11:30 a.m. Colloquium Adjournment

Continuing Education Credit

ACHE Credit. Medical Education Collaborative is authorized to award 37.50 hours of pre-approved Category II (non-ACHE) continuing education credits for this program toward advancement, re-certification, or re-appointment in the American College of Healthcare Executives. Participants of this program wishing to have the continuing education hours applied toward Category II credit should list their attendance when applying for advancement, re-certification, or re-appointment in ACHE.

ACMPE Credit. This program may qualify for continuing education credit in the American College of Medical Practice Executives (ACMPE). To apply for ACMPE credit, submit a generic credit hour form with a copy of the brochure. Forms will be available on site.

CME Credit. This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of Medical Education Collaborative and Health Care

Conference Administrators. Medical Education Collaborative, a nonprofit education organization, is accredited by the ACCME to provide continuing medical education for physicians and takes responsibility for the content, quality and scientific integrity of this CME activity.

Medical Education Collaborative designates this educational activity for a maximum of 37.50 hours in category 1 credit towards the AMA Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the educational activity.

CNA (Nursing) Credit. This educational activity for 45 contact hours is provided by Medical Education Collaborative. Medical Education Collaborative is approved as a provider of continuing education in nursing by the Colorado Nurses Association, which is accredited as an approver of continuing education in nursing by the American Nurses Credentialing Center's Commission on Accreditation.

NASBA Credit. Registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Nashville, TN 37219-2417. Telephone: (615) 880-4200. (A maximum of 45 credits based on a 50-minute hour will be granted. Program Level:

Pharmacy CEU Credit. Medical Education Collaborative, Inc. is approved by the American Council on Pharmaceutical Education as a provider of continuing pharmaceutical education. Medical Education Collaborative, Inc. has assigned 37.50 contact hours/3.75 CEUs of continuing pharmaceutical education credit. ACPE provider number: 815-999-00-044-L04. Participants will be required to sign in daily and complete an evaluation form for credit. Registration fee includes a certificate, which will be mailed within six weeks after the meeting.

*MCLE Credit. Minimum Continuing Legal Education may be obtainable for this activity. Contact Medical Education Collaborative for more information. 303-278-1900 ext. 151.

ADMISSIONS

The eHealth Colloquium

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In order to enroll in the eHealth Colloquium, individuals must complete and submit the Admissions Form. Applicants will receive an initial response within one week of submission of the completed Admissions Form.

CAPACITY. Because of the desire to maintain a relatively low faculty to enrollee ratio, enrollment in the eHealth Colloquium will be limited.

FACILITIES. The technologically advanced classroom in Maxwell Dworkin Hall will comfortably accommodate the expected enrollment.

CLASS COMPOSITION. The goal of the Colloquium is to enroll senior healthcare executives and clinicians representing diverse sectors of the health system. We welcome applicants from the clinical community, including physicians and representatives from IPAs and medical groups; hospital and health system administrators; health insurance and health plan executives; purchaser representatives; and trustees of healthcare organizations. Clinicians and managers from ancillary and alternative healthcare providers are invited to apply. We are particularly interested in attendance by entrepreneurs and innovators in the healthcare Internet space, including content, technical and information systems executives. Several places in the class have been reserved for healthcare consultants, investment bankers, venture capitalists and attorneys. A limited scholarship/ financial support program is offered for representatives of safety net providers, including public hospitals and health systems and community clinics which have specific Internet initiatives in planning or implementation.

PREREQUISITES. Applicants must be senior clinicians, executives, innovators, entrepreneurs or advisors in healthcare. There is no requirement that enrollees have any background in the Internet. The program on Sunday, August 20 is designed to offer an overview of the Internet and the World Wide Web and an interactive tour of the healthcare Internet. It is anticipated that enrollees will make best efforts to participate actively and fully in all of the sessions of the Colloquium. Each enrollee must bring a personal computer which meets minimum software requirements, at least Microsoft Internet Explorer or Netscape v.4.x, for use in the classroom.

HOTEL ACCOMMODATIONS. The official hotel for the Colloquium is The Inn at Harvard. The Inn at Harvard is located in the heart of Harvard Square, adjacent to historic Harvard Yard and the University's landmark museums, libraries and theaters. Rapid transit to downtown Boston is two blocks away at the Harvard Square "T" station. Logan International Airport can be reached by car in 20 minutes. Just outside the door are the bookstores, galleries, cafes and shops that give Harvard Square its eclectic charm. The Inn at Harvard combines the warmth of a private residence with the privileges of a private club. There are 113 elegantly appointed rooms featuring well-lit work areas with writing desks, computer data ports, two telephones and voice mail service. The pampering continues with cable TV, payper-view movies, complimentary newspaper, complimentary shoe shine and luxurious bathrobes. Non-smoking rooms and rooms accessible to individuals with disabilities are also available.

To make room reservations please contact the reservations department at The Inn at Harvard directly at 800-458-5886. Be sure to make your reservations by **July 30**, **2000** and identify the meeting as "The eHealth Colloquium" to get the special conference rate of \$219 per night, plus tax. After the cut-off date, reservations will be accepted on a space-available basis. You will be required to guarantee the reservation with a major credit card. Call early to ensure availability.

Scholarship/Financial Support Application Form

The eHealth Colloquium offers a limited number of full and partial scholarships to cover the Colloquium registration fee to qualifying representatives of nonprofit providers and hospitals, educational institutions and governmental agencies. Scholarship applicants must complete and submit this Scholarship Application form on or before August 1, 2000. No assistance with respect to travel or lodging is available. Qualifying scholarships will be granted on a rolling forward basis commencing July 1, 2000.

| NAM | E |
|------|---|
| TITL | E |
| ORG | ANIZATION |
| TYPE | OF ORGANIZATION |
| ADD | RESS |
| | |
| TELE | PHONE |
| FAX | |
| E-M | AIL ADDRESS |
| TY | PE OF SUPPORT REQUESTED |
| | Full Scholarship |
| | Financial Support |
| | Amount of Tuition Discount Requested |
| RE | ASON FOR REQUESTING SCHOLARSHIP/FINANCIAL SUPPORT |
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SCHOLARSHIP CRITERIA. A variety of factors will be considered in determining the issuance of scholarship aid. These factors include financial need and the desirability of geographic and organizational representation at the Colloquium. Funding for scholarships is limited, and scholarships will be issued on a rolling basis commencing July 1, 2000. This Scholarship Application form should be submitted to:

MAIL: The eHealth Colloquium, 167 Milk Street, #445, Boston, MA 02109

PHONE: 617-742-1740 FAX: 617-742-1783

E-MAIL: sreynolds@hcamerica.org

ADMISSIONS FORM

The eHealth Colloquium

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Admissions Process/Acceptance

All Admissions Forms will be considered upon receipt. All Admissions Forms must be accompanied by payment of the Colloquium tuition in the form of credit card, money order or check. Acceptances will be issued on a rolling basis. Because of limited class size and need to assure diversity of class make up, it may be impossible to accommodate all admission requests. In that case, written notice will be provided and any instrument of payment will be returned to the applicant.

How to Apply

Fully complete the following (one form per registrant, photocopies acceptable). Payment must accompany each registration.

FAX: 617-742-1783 PHONE: 617-742-1740

E-MAIL: sreynolds@hcamerica.org

MAIL: The eHealth Colloquium, 167 Milk Street, #445, Boston, MA 02109

Complete the Following

| NAME | |
|--|--|
| TITLE | |
| | COLLEGE HEALTHCARE EXECUTIVES CREDENTIALS: |
| CERTIFIED HEALTHCARE | EXECUTIVE (CHE) |
| ORGANIZATION | DEPARTMENT |
| ADDRESS | |
| CITY/STATE/ZIP | |
| TELEPHONE | FAX |
| E-MAIL | |
| Admissions I | nformation |
| Please provide any ir healthcare Internet: | formation regarding your special interest in the |
| | |
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| | |
| Colloquium | Tuition \$3,750.00 |

Hotel Information / Reservations

A special rate of \$219 per night (plus tax) has been arranged. Please make your reservations directly with the hotel and mention The eHealth Colloquium to receive the reduced rate. Reservations will be accepted until **July 30, 2000**. After that cut-off date, reservations will only be accepted on a space-available basis.

The Inn at Harvard 1201 Massachusetts Avenue, Harvard Square Cambridge, MA 800-458-5886

Payment Options

Please enclose payment with your registration and return it to the Colloquium registrar at the following address, or fax your credit card payment to 617-742-1783.

| payme | nt to 617-742-1783. | | |
|----------|---|--|--|
| The el- | lealth Colloquium, 167 Milk Street, #445, Boston, MA 02109 | | |
| | Check/money order enclosed (checks payable to The eHealth Colloquium) | | |
| g | Payment to be made by check/money order. Credit card must be given to hold registration. If payment is not received by seven days prior to the Colloquium, credit card payment will be processed. | | |
| | American Express Visa Mastercard | | |
| ☐ P | Payment by credit card. | | |
| | ☐ American Express ☐ Visa ☐ Mastercard | | |
| *Tax ID | No. 91-1892021 | | |
| TOTAL \$ | | | |
| ACCOUN | Τ# | | |

EXPIRATION DATE NAME OF CARDHOLDER

All registrations require faxed or original signature on this form.

Program and schedule subject to change.

SIGNATURE OF CARDHOLDER

Scholarships and financial assistance available.

Registration fees are not refundable or transferable.

Tuition covers all listed class sessions, continential breakfasts and lunches at the Harvard Faculty Club. Tuition does not include lodging or dinners.

Please advise us if you will need interpretive services or other special accommodations.

AUGUST 20–25, 2000

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A Week-Long Summer Course for Clinicians and Healthcare Executives

A Week-Long Summer Course for Clinicians and Healthcare Executives on Healthcare Internet Strategies and Solutions



classes held

Maxwell Dworkin Hall and The Faculty Club Harvard University Cambridge, MA

conference hotel

The Inn at Harvard Cambridge, MA

registration information

www.ehc-info.com 617-742-1740

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The eHealth Colloquium 167 Milk Street, #445 Boston, MA 02109

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